

Become a Sano Connect ACP Representative

What is the Sano Connect ACP program?

The Affordable Connectivity Program (ACP) is a government subsidy for broadband service for eligible Americans. The Sano Connect ACP program provides eligible individuals a **free** wireless service with unlimited data and a high-quality Android tablet. The Sano Connect tablet can be customized to enable easy access to websites and applications. The user will also be able to access additional content and applications of their choosing while using the unlimited data service.

What is an ACP Representative?

An ACP representative is responsible for identifying and enrolling eligible subscribers for the Sano Connect FCC Affordable Connectivity Program (ACP) program.

What are the responsibilities of the ACP representative?

The representative performs the following tasks:

- Register on a government website to become an ACP Representative.
- Assist eligible individuals in-person to sign up for the service. Obtain the name, address, and date of birth of the applicant and input that information into our enrollment site.
- Eligibility will be determined by the government website. Individuals will be eligible so long as no other member of their household has already received the ACP benefit and if they are participants in a federal assistance program (e.g., Medicaid, SNAP, WIC) or otherwise establish low-income status.
- There are no limits to the number of representatives that can register to help potential subscribers enjoy the benefit.

Registering as an ACP representative with Sano Connect

1. Obtain a Representative ID

Click on the following link:

<https://lifelinerad.org/rad/#/verifyRepresentative>

1. Enter your email:

Please enter an email address below to begin the process of obtaining a Representative ID. This email will also be used to communicate with you if you need to retrieve your Representative ID or forget your password, etc.

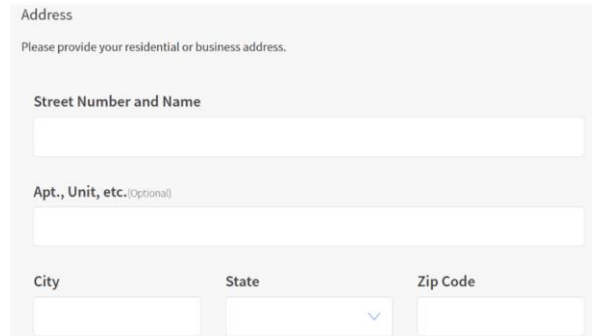
Email Address

example@email.com

[Forgot Representative ID ?](#)
[Annual Agreements](#)

2. Enter your address.

This can be a residential or a work address. We suggest that you use your residential address because this will increase the chances of an automated identity validation, speeding up the process to receive a confirmed representative ID.



Address

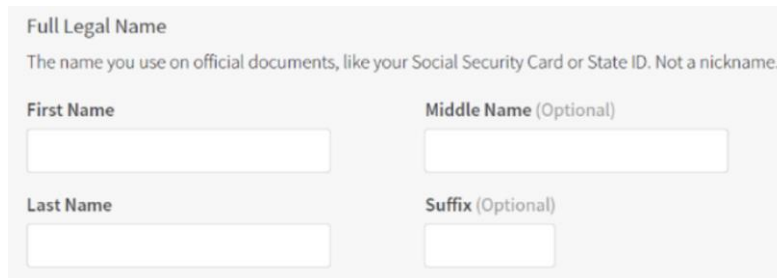
Please provide your residential or business address.

Street Number and Name

Apt., Unit, etc. (Optional)

City State Zip Code

3. Enter your legal name



Full Legal Name


The name you use on official documents, like your Social Security Card or State ID. Not a nickname.

First Name Middle Name (Optional)

Last Name Suffix (Optional)

If you have more than one last name, enter your last names into the last name field. If you have three last names, enter the last two in the “Last Name” field.

4. Enter the last 4 digits of your SSN



The last 4 digits of Social Security Number (SSN)

Once you have completed the above steps, you should receive your Representative ID number by email from noreply@usac.org. This Representative ID is personal – it is only to be used by the individual who registered for it!

2. Provide Your Representative ID to Sano Connect

Please click the link below to register your representative ID with Sano Connect

<https://tinyurl.com/wzxkhwhm>

Within 48 hours, you will receive an email with a temporary password from donotreply-nlad@usac.org. Please follow the instructions in the email to log into the NLAD page and create your permanent password. The email address you provided will be your login username. You will need that username and password to verify the eligibility of your clients.

Please email Megan Luc at megan@sanohealth.com with any questions